

USER RESEARCHER/USER CENTRED DESIGNER

LOCATION

Vauxhall, London some travel to client sites may be required.

HOURS

Full-time

INDUSTRY

Management Consulting;
Technology

SALARY

Openings at a range of
different salary levels

Would you like to be part of a company with the energy of a start-up, but which competes with 'The Big Four' for clients? Are you curious about the world? Can you think through problems from many different angles to drive possible solutions? We're looking for ambitious and creative people who want to play an integral part in making things happen.

WHO WE ARE

We are a boutique consultancy specialising in business design, information, digital and technology, helping our clients transform their organisations and services. We have a diverse client portfolio across the public, private and not-for profit sectors. Some of our most recent clients include large government departments, charities and technology companies. Have a look at our website www.farsightconsulting.co.uk.

Our tight-knit team have experience working within a range of industries and bring a diverse set of skills and experiences. Some of the qualities that make our people stand out include an ability to apply their skills and experience to a wide range of areas, to pick things up quickly, and to grapple with unknowns and ambiguity. We make the complex, simple.

THE ROLE

You'll work closely with our Analysts and Project Managers (and directly with the client's teams) to help our clients transform their organisations and the way they deliver services, with a user-centred focus. You'll be working in a company where no two days are the same.

There are opportunities to rotate across research, design and analysis focussed roles to help you shape your own career and so that you can build up the skills you will need to perform well. A successful user researcher/user centred designer will have a combination of research, design and analysis skills. We take an innovative, personalised coaching-based approach to learning and development, giving you the tools you need to operate at the highest level.

As well as delivering high quality work for our clients, we want you to help us build the business, and look for opportunities where we can add value by thinking in an entrepreneurial and imaginative way. We are expanding our user centred area of the team, meaning lots of opportunities to shape how this will look.

WHO WE'RE LOOKING FOR

We are looking for ambitious people with inquiring minds, and an ability to research and interpret information from a user centred perspective to develop logical, and creative solutions for users. A positive outlook, enthusiasm and willingness to learn are essential. You might have around 3 years of experience of working as a user centred researcher or designer or have trained in this area. Whatever your background, we're looking for people who can bring these qualities and who already have some understanding of this space.

We're looking for candidates who will be good at:

- Understanding and engaging with end users and building relationships quickly with lots of people from different backgrounds.
- Planning, designing and executing various methods of user research sessions to gain impartial and targeted insights which feed into decisions.
- Synthesising and analysing a variety of research findings into actionable outputs with an understanding of how this impacts design decisions.
- Synthesising and analysing research findings into intelligent design solutions using prototyping tools to create testable outputs
- Working with people to create innovative, workable ideas that can challenge the way that they see things.
- Utilising your organisational and communication skills to manage work in a fast-paced environment.
- Visualising and understanding the end-to-end user journey, using holistic thinking to simplify and offer solutions for complex problems
- Presenting your findings and ideas (both verbally and visually) in a structured way that sets out complex issues very simply.

There is real scope for you to shape the future direction of the company, by leading teams and assignments, and taking responsibility for shaping our services, developing our ways of working and marketing what we can do. In return, we will offer a competitive package, and the chance to work on cutting-edge assignments with a range of clients. If you'd like to kick-start the next chapter of your career, we'd love to hear from you.

APPLICATION METHOD

Please send a CV and a cover letter to admin@farsightconsulting.co.uk, explaining why you think you would be suited to the role, and why you are interested in our company.